



DENALI NATIONAL PARK • ALASKA

## CREEKSIDE CAFÉ FOH JOB DESCRIPTIONS

Our restaurant mission at the café is simple... ***We care about every guest, and every plate.*** From using the freshest local ingredients, carefully handled and crafted, and presented with pride to our guests. We will not serve anything that we wouldn't serve our grandma. The Creekside Café is the heart of our business. Its where both locals and guests gather to enjoy quality homecooked food with friendly attentive service. Every single position is truly essential to the flow of the operation and working together as a team not only makes all our jobs easier, but more fun... and profitable :)

### SERVICE MANAGER

Working server that is responsible for overseeing the serving staff and in charge of the front of the house. Including training, working with the cooks on specials, dealing directly with guests and concerns, and managing beer and wine list. Salary DOE + tips + contract completion bonus of up to 1.00/hr.

### AM LEAD

A working breakfast server that manages the morning flow and other breakfast servers and barista. Works closely with the Service Manager to help the cafe run smoothly. Must be professional, have a outgoing, positive personality and know that all good managers lead from the front. Some management experience required.

**Pay: 12/hr. + tips. Private housing available.**



### SERVERS

Servers must be professional, understand the difference between hospitality and service, have a great attitude and work ethic, and be good ambassadors of “Creekside”. We believe that servers should take pride in being *HOSPITALITY professionals* and providing the highest quality experience for our guests starting from their very first interaction. As professionals, we’re genuinely concerned with making guests feel significant through our actions and behaviors and will have the integrity to relentlessly live the beliefs and values that make this possible.

Server candidates should have a minimum of 2 year experience, command a high level of knowledge regarding food and beverage. This includes strong salesmanship abilities and extensive knowledge of menu ingredients, espresso, beer and wine. Cafe Hours are 5am-10pm and candidates must be willing to work all shifts. **Pay: \$10.34/hr. (3% tip out) + tips**

### BARISTA:

In charge of our small but busy coffee and to-go station. Makes espresso drinks and handles takeout orders. Assists breakfast servers with all coffee orders, expo and food-running and maintains the take-out section of the lobby.

Must be an early riser, have a good attitude and pour a good shot :)

**Pay: 12-14.00/hr. (2% tip out on food sales) + tips**